

Cancellation Policy

Timeframe Before Arrival	Charge Applied
Less than 7 days	Full booking amount (100%)
7 or more days	50% of the total stay
No-show or booking reduction (after arrival)	Full cost of the booking (100%)

General Policy

Check-in/Check-out

- Check-in: After 15:00
- Check-out: By 11:00

Occupancy and Guests

- Children of all ages are welcome.
- The maximum group size accepted is 4 people.
- **Stag and hen groups or events are strictly prohibited.**

Property Rules

- Smoking is permitted only on the terrace.
- Pets are allowed, subject to a charge of £20.00 per stay
- If you make use of the Hot Tub, it will be regarded that you agree to the "Hot Tub - Conditions of Use"
- Please inform us of any damage immediately

Parking

- On-site parking is available for all guests, free of charge.
- EV Charging is available by request and is chargeable.

Payment Conditions

- A payment equal to the full booking amount is required at the time of booking.
- This payment is refundable according to the above Cancellation Policy.
- We accept payments via BACS and the following cards: Visa, Mastercard, and Maestro (Credit or Debit).

Hot Tub - Conditions Of Use

THIS SHOULD BE READ IN CONJUNCTION WITH OUR TERMS & CONDITIONS

RULES

Please shower before entering the Hot Tub.

- It is recommended to shower before and after using the hot tub, to ensure the removal of moisturisers, perfumes that will affect the clarity of the water, this ensures a pleasant experience for all.
- Under no circumstances is fake tan permitted in the hot tub.

Please take care when entering and exiting the hot tub

- Please ensure children are supervised at all times when in the vicinity of the hot tub.
- Please do not sit or stand on the Hot Tub Cover
- Drinks may be consumed around the Hot Tub, please do so with care and try not to spill drinks. Stainless steel tumblers are provided for use in the Hot Tub, should any glass be broken in the Hot Tub then **IMMEDIATELY vacate the Hot Tub**. Please report this to us so that it can be dealt with as soon as possible.
- In consideration to the neighbouring properties, after 22:00; no music is to be played and we ask that voices be kept to a minimum volume, thank you.
- If the hot tub is not in use then please ensure the cover is closed, leaving the cover off will reduce the hot tub temperature and it may fill with debris reducing your enjoyment.

Safe use of the Hot Tub

- Please do not use the Hot Tub if you are unwell, have low or high blood pressure, are pregnant, sensitive to chlorine, or have any open wounds. If you have any doubts ask a medical professional before use
- We do not recommend using the Hot Tub for more than 45 minutes at a time
- Please do not eat or smoke in the Hot Tub
- In extreme weather, The Studio Cheddar may restrict access to the Hot Tub, this will only be done on the grounds of safety

Alcohol

- **Drinking alcohol in a hot tub can be dangerous.** Use of the Hot Tub can cause your blood vessels to dilate which in turn will cause your blood pressure to drop. This means that alcohol will affect you faster than normal. The heat of the Hot Tub and the alcohol combined can cause dehydration and possible heat exhaustion.
- **If you feel any of the following symptoms then exit the Hot Tub immediately:**
- Light headedness, dizziness, nausea, rapid heartbeat, feeling faint or fatigue, headache, extreme sweating

Finally, The Studio Cheddar hopes you enjoy the use of the Hot Tub, but please be aware you use it at your own risk. We cannot be held responsible for your safety whilst you are using the Hot Tub. You may be held responsible for any damage that occurs to the Hot Tub.